

Resolving PowerSchool Student Login Issues

All students must access PowerSchools through the NCEdCloud login.

NOTE: All students **Usernames** are their **Student ID Number** and *cannot* be changed.

Passwords are created by students and do not update in the system, so the default password which shows in the NCEdCloud student profile will not work. If a student has:

- 1 - Has not claimed his account **OR**
- 2 – Forgotten his password **OR**
- 3 – Cannot login to PowerSchools

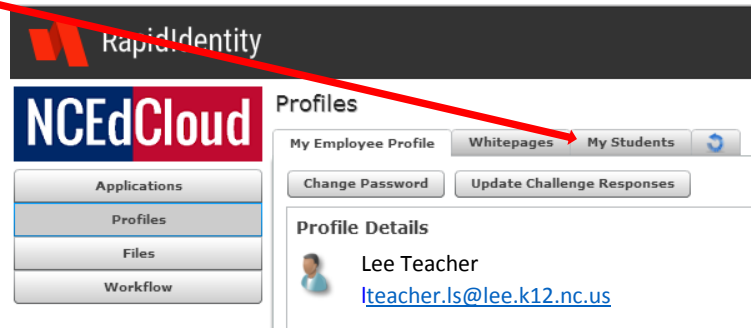
you (the teacher) will need to complete the steps below.

1. Login to NCEdCloud – <https://my.ncedcloud.org>

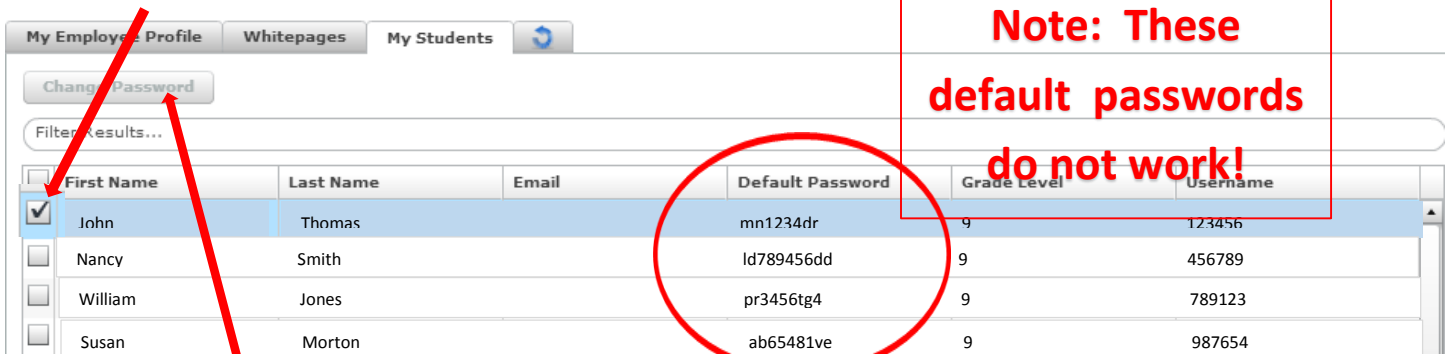
2. Select  in the left navigation pane.



3. Select  in the upper window tabs.



4. Check the box to the left of the student's name.

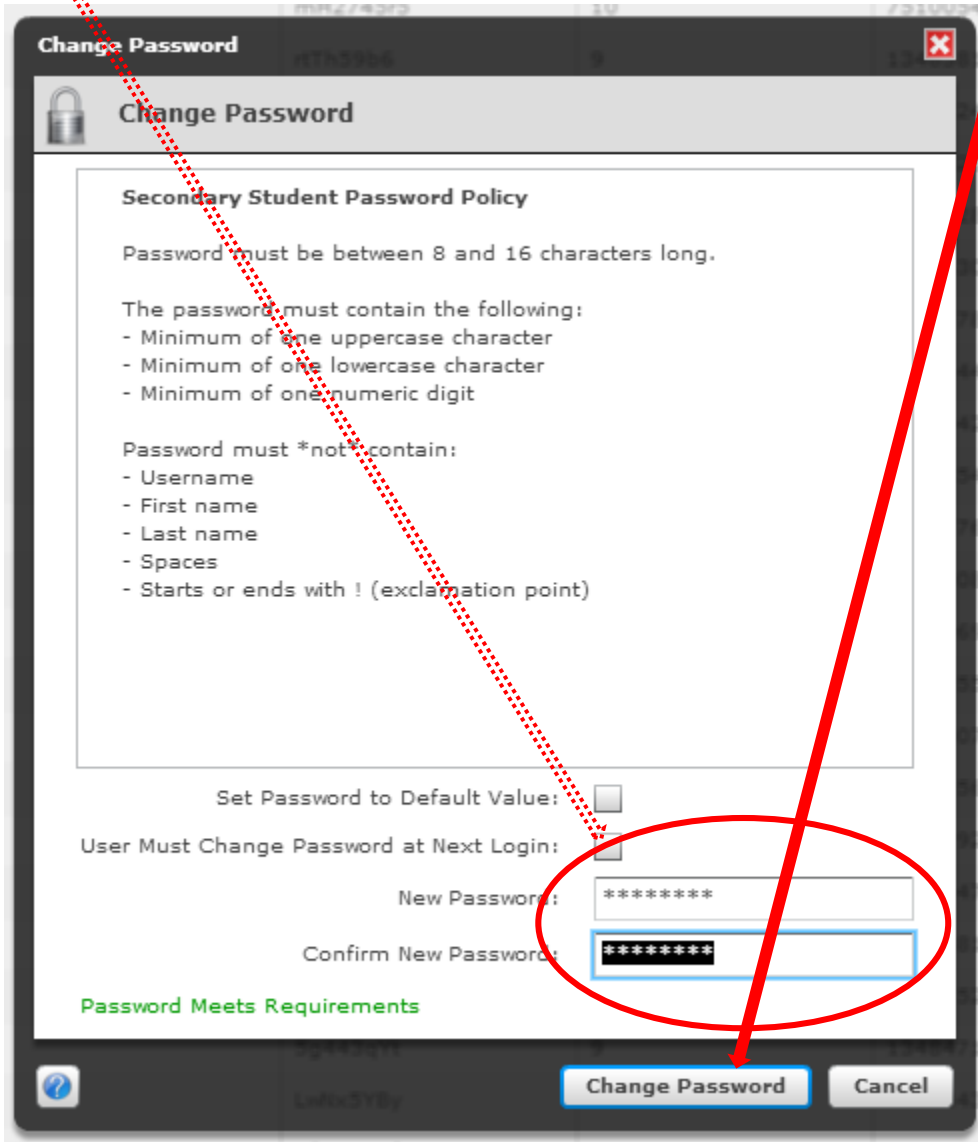
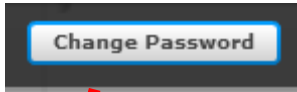
A screenshot of the NCEdCloud interface showing a table of student profiles. A red arrow points from the 'Change Password' button in the previous step to the 'Change Password' button above the table. A red circle highlights the 'Default Password' column for the first student, John Thomas. A red box with text is overlaid on the right side of the table.

<input type="checkbox"/>	First Name	Last Name	Email	Default Password	Grade Level	Username
<input checked="" type="checkbox"/>	John	Thomas		mn1234dr	9	123456
<input type="checkbox"/>	Nancy	Smith		ld789456dd	9	456789
<input type="checkbox"/>	William	Jones		pr3456tg4	9	789123
<input type="checkbox"/>	Susan	Morton		ab65481ve	9	987654

Note: These default passwords do not work!

5. Select 

6. Enter and confirm the new password following the guidelines below and click



7. Have the student write down and save his new password.

The student should now be able to login to the NCEdCloud using his student ID as his username and his new password. From there he can access PowerSchools from the Rapid Identity Applications window by clicking the Home Base – SIS - Student Icon.

